

# **Access Statement For Bristol House**

## **Introduction**

We'd like to make your stay in our guesthouse as pleasant as possible. Whenever we can be of assistance to make your stay more comfortable or if in need of information don't hesitate to contact us and we'll be of service.

Assistance is provided throughout whenever we can or whenever requested.

## **Pre-Arrival**

- There is a bus stop at the train- and bus station, a 5 minute walk from our front door. If needed we can provide transportation for you.
- The main train station is a 5 minutes walk away.
- There are local taxi services that have accessible taxis if required; we can make a booking for you.
- Brochures and menus are in normal print but if assistance or translation is needed we can help.
- We have a website that can be used to make your bookings or to contact us.
- You can contact us via phone, text or email (details below)

## **Arrival & Car Parking Facilities**

- We have limited private parking space at the rear of the guesthouse that can park a maximum of 3 vehicles.
- There is a multi-storey pay and display car park across the street, at 50 meters
- From May 1st until September 31st parking in Garfield Road and Beach Road at the side of Bristol House is only allowed between 18:00 and 08:00 hr.
- From the private parking to the front door is 30 meter over the public road which is tarmac. Please note that other cars can be parked in the street on the side of Bristol House and that on that side of the road is no footpath for 20 meters. The streets/parking spaces are well lit at night.

- The multi storey car park can be used as drop off point which is across the street at 50 meters. If assistance is needed with luggage we can help.
- At the front of the guesthouse, the name is visible on the awning. There is no entrance at the rear.
- At the outer front door and at the inner front door you find doorbells to announce your arrival.
- Once registered with us, you'll receive a set of keys to have access to the guesthouse at all times.
- Shops can be found at a 2 minute walk distance.

### **Main Entrance & Reception**

- From the sidewalk there's one step of 10 cm high to step onto the front porch. From there it's 250 cm to two steps, the first of 7 cm high, the second is 15 cm high. They will bring you to the outer front door of 80 cm wide.
- From there you will go into a vestibule of 125 cm wide, 190 cm long.
- In here you can find our price sign and tourist information leaflets.
- Then there's the inner front door, 75 cm wide which leads to the reception hall. For the inner front door a key will be provided. Two hands are needed to open the inner front door: the key must be turned while the handle is pulled. Whenever possible we'll be of assistance in opening for you.
- The reception hall is 165 cm by 250 cm and gives access to the dining room, guest lounge and stairs to the first and second floor where the bedrooms are located.
- The guesthouse is normally manned 24 hours. If there won't be assistance guests will be informed and someone will be reachable via mobile phone.

### **Public Areas - General (Internal)**

- In the reception hall you can find a public payphone and directories.
- There are no bedrooms on the ground floor.
- There are 5 bedrooms on the first floor and 3 bedrooms on the second floor.
- The covering throughout the building is short pile carpet.
- There are 13 stairs to a landing followed by a further 2 stairs to room #1 or 5 stairs to rooms #2 - #5.

- The stairs are 17cm high, 25cm deep, 85cm wide
- Doors to the dining room and guest lounge are 80cm wide with doors turning inwards.

### **Public Areas - WC**

- There is no public toilet on the ground floor, there is 1 public toilet on the first floor and 1 public toilet on the second floor.
- Doors to all public toilets are 70cm wide and turning outwards.

### **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- Breakfast is served in the dining room on the ground floor. There are no steps.
- Furniture is flexible and can be moved on request.
- Tables have under space of 64cm high by 58cm wide and height of 74cm (legs on each corner). There are chairs without arms which can be moved to accommodate.
- Menus are provided on request in the dining room and in each bedroom in the welcome booklets.
- We play background music in any area of the dining room.

### **Laundry**

- Not available

### **Shop**

- Not available

### **Treatment room/s**

- Not available

### **Leisure Facilities**

- Not available

### **Outdoor Facilities**

- Not available

## **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not available

## **Bedrooms**

- There are 8 bedrooms, 5 on the first floor and 3 on the second floor.
- The stairs are 17cm high, 25cm deep, 85cm wide
- All doors to the rooms turn inwards
- There is sufficient lighting during the night and guests can switch on additional lights.
- All rooms have smoke detectors and in the hallways are callpoints.
- If you need assistance in evacuation please let us know upon arrival.

### **The first floor:**

- There are 13 stairs to a landing followed by a further 2 stairs through a corridor of 85 cm wide to room #1 and 5 stairs from the landing to a hallway of 85 cm wide to rooms #2, #3, #4 and #5. Also leading to the stairs to the second floor.

### **Room #1 (double en-suite room)**

- The main door is 76cm wide.
- At least 85cm routes within the bedroom e.g. to the side of bed, between bed and wall, therefore allowing for left or right transfer to beds in any combination.
- Furniture is moveable on request.
- Beds are 48cm high.
- Flat panel television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.
- A Double bed is provided with central light switch cord reachable from the bed. To the right of the bed is a bedside table with bedside lamp.
- There is one chair 46cm high.
- There is an en-suite toilet and shower room (see below for details).
- Fitted short pile carpet on the floor.

## **Room #2 (family en-suite room)**

- The main door is 76cm wide.
- At least 85cm routes within the bedroom e.g. to the side of beds, and between bed and bunk bed, therefore allowing for left or right transfer to the double bed in any combination.
- Furniture is not movable but at least 85cm routes around it.
- Double bed is 54cm high.
- A bunk bed with a 48cm high lower bed and 122cm high upper bed, reachable via ladder.
- Flat panel television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.
- A double bed is provided with lights build into the bedframe and switches can be reached from the bed.
- There is one chair without arms of 46cm high.
- There is an en-suite toilet and shower room (see below for details).
- Fitted short pile carpet on the floor.

## **Room #3 (single standard)**

- The main door is 76cm wide.
- At least 60cm routes within the bedroom to both sides of bed therefore allowing for left or right transfer to the bed in any combination.
- The single bed is 54cm high.
- Flat panel television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.
- Single bed is provided with central light switch cord reachable from the bed. Above the bed is a reading light. To the right of the bed is a bedside table.
- There is one chair without arms of 46cm high.
- The basin is rounded at fronted and has a cabinet in the under space. It is 77cm high.
- Fitted short pile carpet on the floor.

### **Room #4 (double standard)**

- The main door is 76cm wide.
- At least 50cm routes within the bedroom to both sides of bed therefore allowing for left or right transfer to the bed in any combination.
- The Double bed is 54cm high.
- Flat panel television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.
- A double bed is provided with lights build into the bedframe and switches can be reached from the bed.
- There is one chair without arms of 46cm high.
- The basin is flat fronted and has a cabinet in the under space. It is 79cm high.
- Fitted short pile carpet on the floor.

### **Room #5 (single standard)**

- The main door is 76cm wide.
- At least 60cm routes within the bedroom to both sides of bed therefore allowing for left or right transfer to the bed in any combination.
- The single bed is 54cm high.
- Flat panel television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.
- Single bed is provided with central light switch cord reachable from the bed. Above the bed is a reading light. To the right of the bed is a bedside table.
- There is one chair without arms of 46cm high.
- The basin is rounded at fronted and has a cabinet in the under space. It is 77cm high.
- Fitted short pile carpet on the floor.

### **The Second Floor:**

- The second floor is reached via 13 stairs to a landing, followed by 4 stairs to the hallway.

### **Room #6 (single standard)**

- The main door is 71cm wide.
- At least 70cm to the side of the bed which is situated against the wall.
- The single bed is 56cm high.
- Flat panel television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.
- A single bed is provided with central light switch cord reachable from the bed. To the left of the bed is a bedside table with bedside lamp.
- There is one chair without arms of 46cm high.
- The basin is flat fronted and has a drawers in the under space. It is 79cm high.
- Fitted short pile carpet on the floor.

### **Room #7 (twin standard)**

- The main door is 71cm wide.
- There's at least 50cm between the beds and one bed and the wall. One bed is against the wall.
- The single beds are 62cm high,
- A television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.
- The central light switch cord is reachable from either of the single beds. Next to both beds is a bedside table with bedside lamp.
- The basin is flat fronted and has two drawers in the under space. It is 77cm high.
- Fitted short pile carpet on the floor.

### **Room #8 (twin standard)**

- The main door is 64cm wide.
- There are two single beds both against a wall. One can be accessed from the left, the other from the right.
- The single beds are 58cm high
- A television with remote control and 40 digital freeview channels, 30 audio channels and 18 text channels.
- A cordless kettle is provided with transparent level indicator and a complimentary box with tea-, coffee-, and sugar sachets and milkcups.

- Both beds have a bedside table with light.
- The basin is flat fronted and has two drawers in the under space. It is 83cm high.
- Fitted short pile carpet on the floor.

## **Bathroom, Shower-room & WC [En-suite or Shared]**

### **En-suite Room #1**

- Door width 76cm wide opening outwards.
- Shower cubicle door width 54cm wide.
- Shower cubicle edge/step is 14cm high.
- Free floor space 95cm x 170cm with tiles.
- Basin is rounded at the front and 84cm high.
- Toilet is 46cm high.

### **En-suite Room #2**

- Sliding door width 72cm wide.
- Shower cubicle folding door width 55cm wide.
- Shower cubicle edge/step is 16cm high.
- Free floor space 95cm x 170cm with tiles.
- Basin is rounded at the front and 86cm high.
- Toilet is 44cm high.

### **Shared showerroom first floor**

- Door width 65cm wide opening outwards.
- Shower cubicle edge/step is 15cm high.
- Free floor space 80cm x 130cm with tiles.

### **Shared toilet first floor**

- Door width 71cm wide opening outwards.
- Basin is rounded at the front and 86cm high.
- Toilet is 44cm high.
- Floor is tiled.

### **Shared bathroom second floor**

- Door to shower is 60cm wide opening outwards.
- The cubicle shower door is 55cm wide opening outwards.
- Shower cubicle edge/step is 29cm high.
- Free floor space 75cm x 100cm with tiles.



### **Shared toilet second floor**

- Door to toilet is 72cm wide opening outwards.
- Toilet is 42cm high.
- Floor is tiled.

### **Self-Catering Kitchen**

- Not available

### **Caravans, Holiday Homes & Twin Units**

- Not available

### **Touring Facilities (Holiday Parks)**

- Not available

### **Boats - Narrow Boat, Cruiser & Hotel Boat**

- Not available

### **Attractions (Displays, exhibits, rides etc.)**

- Not available

### **Grounds and Gardens**

- Victoria Park is a local park 300 meters walk from the guesthouse where dogs (and owners!) can get more exercise. Children can play in an enclosed playground area where you can also get refreshments. This park leads to the shopping area.

## Additional Information

- Assistance dogs are welcomed.
- Mobile phone reception is generally good
- We are able to use the front and back doors in the need of evacuation, the alarm bell rings continuously if evacuation is needed. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.
- We are a no smoking building. Smoking is allowed on the front porch where you can find ashtrays and seats.
- We don't supply fridges in the bedrooms but we can put items (food/medication) in our main fridge on request (not available 24 hours).

## Contact Information

- Address: 16 Garfield Road, Paignton, Devon, TQ4 6AU
- Telephone: +44-(0)1803-558282
- Email: [info@bristolhousehotel.com](mailto:info@bristolhousehotel.com)
- Website: <http://www.bristolhousehotel.com>
- Hours of operation: Open all year round. Hours flexible to business, the guesthouse is our home so occupied 24 hours.
- Emergency number: +44-(0)7870-147858
- Local public transport numbers:

### **Bus:**

- National Express Booking & Timetable line: 0990-808080
- Stagecoach Local Buses Travelline: 0845-484950

### **Train:**

- Train Ticket Centre: 0845-7000125
- National Rail Enquiry Line: 0870-6082608

### **Taxi:**

- Torbay Taxi's: 01803-211611
- D.C. Cab's: 01803-558855

### **Plane:**

- Exeter Airport: 01392-367433
- Plymouth Airport: 01752-515341

## **Future Plans**

- Refurbishing room 1
- Refurbishing room 5
- Refitting shared bathroom second floor

**We welcome your feedback to help us continuously improve. If you have any comments please phone 01803-558282 or email [info@bristolhousehotel.com](mailto:info@bristolhousehotel.com)**